

Emdeon has launched a new solution for the electronic submission of Workers' Compensation claims (eBills) and associated claim attachments.

This document has been developed to provide information about how Emdeon can help healthcare providers and payers comply with Workers' Compensation eBill guidelines. Emdeon can send Workers' Compensation eBills to payers who have regional or national coverage.

GENERAL QUESTIONS

Can Workers' Compensation eBills be sent with the 837 group health batch files that are currently sent via Emdeon?

If Emdeon has a contract with the Workers' Compensation payer, Emdeon can receive your Workers' Compensation 837 eBills along with your 837 group health batch claims and forward them to the appropriate Workers' Compensation payer. Workers' Compensation 837 eBills do not need to be submitted separately.

To what payers does Emdeon process and distribute Workers' Compensation eBills and attachments?

Emdeon currently processes and distributes Workers' Compensation eBills and attachments for multiple payers. For a list of Workers' Compensation payers who accept both eBills and attachments, please visit http://transact.emdeon.com/wc_ebills.

In what areas can Workers' Compensation eBills be submitted?

Emdeon has implemented both state-specific and national Workers' Compensation payers.

As of January 1, 2008, healthcare providers and payers providing services for non-network Texas Workers' Compensation claims were required to exchange medical bill data electronically. Rule 133.501 states that all providers and payers must be able to exchange medical bill data electronically. The rule applies to all non-network providers. An Emdeon's Workers' Compensation Companion Guide has been developed with instructions from Texas, Minnesota, and California in mind. The Companion Guide will be updated as we receive instructions from the other states.

Are there any requirements for filing Workers' Compensation eBills that differ from group health claims?

Please contact your Emdeon Sales Representative for the Emdeon's Workers' Compensation Companion Guide. We recommend that you also refer to the State Companion Guides for detailed instructions on how to submit eBills for TX, MN, and CA.

How do I get started?

Access to Emdeon Vision for Claim Management or Emdeon Claim Master is needed in order to upload claim attachments associated with Workers' Compensation eBills. If you currently submit claims to Emdeon via a software vendor or a channel partner, contact them for access to Emdeon Vision for Claim Management.

If you currently use Emdeon Claim Master to submit claims, you may now begin submitting eBills and associated claim attachments via Emdeon Claim Master. Contact your Emdeon Sales Representative for assistance with initial setup.

ADDITIONAL RESOURCES

Workers' Compensation eBill documentation can be found on the Texas Department of Workers' Compensation website:

<http://www.tdi.state.tx.us/wc/ebill/index.html>.

TXCOMP Help strongly suggests that providers work with their practice management software vendors on implementing these instructions.

For information on additional states please refer to the following web site:

<http://www.workerscompensation.com/>.

Also, for more information on Workers' Compensation please go to Emdeon's EDI Transaction Center located at:

<http://transact.emdeon.com>.